



Insignia Technology Services Awarded IDIQ to Provide Information Technology Support and Services for the Department of Veterans Affairs

Newport News, June 27, 2011 – Insignia Technology Services is proud to announce it is **one of five** awardees on a **\$480M Multiple Award Indefinite Delivery, Indefinite Quantity (ID/IQ)** contract to provide **Information and Technology Solutions and Support Services** for the **Department of Veterans Affairs**. <http://www.va.gov/>

The **Veterans Relationship Management (VRM)** Information Technology Solutions and Support Services (ITSS) program is designed to satisfy several key challenges that veterans service members, and their dependents experience when seeking information and services from the Department of Veterans Affairs (VA). The VRM Program will provide the capabilities required to **achieve on-demand access to comprehensive VA services and benefits** in a consistent, user-centric manner to enhance veterans, their families, and their agents' self-service experience through a multi-channel customer relationship management approach.

As a certified Service Disabled Veteran Owned (SDVOSB) Insignia is proud to be serving this great customer and we look forward to assisting the VA in achieving their IT goals and vision **to improve the speed, accuracy, and efficiency in which information is exchanged between veterans and VA, regardless of the communications method (phone, web, email, and social media)**.

Insignia Technology Services, LLC is a Newport News, VA based company, and is one of the fastest growing **Service Disabled Veteran Owned Small Businesses** and is a leading provider of information technology services and solutions. Core competencies are full system life cycle support of complex mission critical enterprise solutions, program management, business process reengineering, architecture, and system/software engineering. Additional competencies include supporting educational and knowledge management solutions and services. Insignia was Inc. Magazine's 7th fastest growing Company in the Government Sector and overall ranked 29th in 2010.

<http://www.insigniatechnology.com/>

